



WASTE MANAGEMENT

Wheel out wheel in service

Port Stephens Council and Veolia provide a wheel out, wheel in service for elderly or sick residents who require assistance.

What to do if you wish to utilise this service:

- Apply with a letter from your doctor stating your requirement for the service and include the completed indemnity on the back of this flyer to allow a Veolia representative to attend your property. Applications are to be made in writing via:
 - Email: **waste@portstephens.nsw.gov.au**, or
 - Post: Port Stephens Council Waste Services, PO Box 42, Raymond Terrace, NSW 2324
- After receiving your request, Council and Veolia will inspect the site.
- Council will notify the resident or contact person of the outcome of the request. Please note, it can take up to 8 weeks to process applications.
- A blue dot will be placed on the bins to identify the service.

We endeavour to provide this service to all residents requiring the service however sometimes due to the location of a property we are unable to do so. Residents using the service or family acting on behalf of residents are requested to notify Council if the service is no longer required.



INDEMNITY APPLICATION FORM FOR BIN WHEEL OUT WHEEL IN SERVICE

Applicant information and Indemnity agreement

Name:

Address:

Contact
number:

The recipient of the service and their agents indemnify and hold harmless Port Stephens Council ('Council') and VEOLIA Pty Ltd ('VEOLIA') and their officers, employees and agents from and against any claims, lawsuits, causes of action, loss, damage to property or personal injury incurred or suffered by the recipient of the service as a result of or in connection with the provision of this service to the recipient, including their agents. This includes, but is not limited to, the movement of Council or VEOLIA equipment by Council or VEOLIA personnel or the recipient or their agents, at the property address provided in this application.

Please tick to confirm you have read
and understood the above.

Signature:

Date:

Alternate contact information

Name:

Contact
number:

YOUR PRIVACY: Port Stephens Council is committed to protecting your privacy. We take reasonable steps to comply with relevant legislation and Council policy. **Purpose:** The information you provide will enable Council to assess your application for the wheel out wheel in bin service. **Intended recipients:** The information will only be used by Council, its contractors performing functions for Council, and other agencies such as government departments that have legislation allowing them to access Council records. **Supply:** Voluntary. **Consequence of Non Provision:** If Council does not have the information, its contractor will be unable to carry out the service. **Storage and security:** This document will be placed on the relevant file and/or saved in Council's records management system in accordance with Council policy and relevant legislation. **Access:** Please contact Council on 4988 0255 to enquire how you can access information.

For more information contact Waste Services on 4988 0255

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