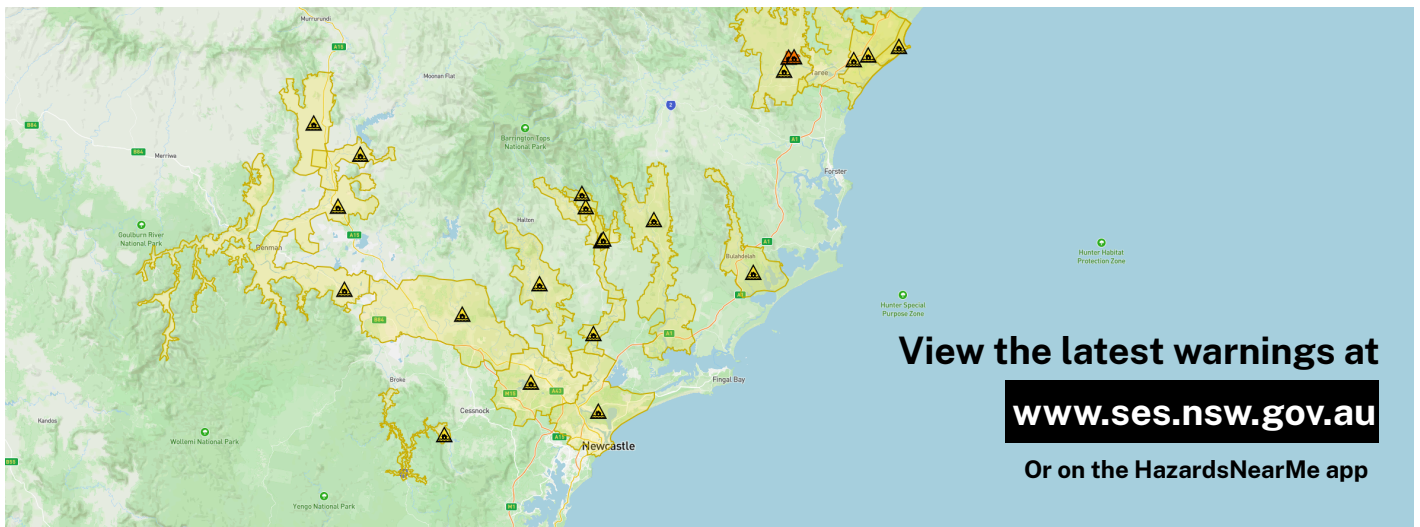


HUNTER STORM RESPONSE UPDATE



12pm Sunday 19 January, 2025

The NSW SES is supporting communities following severe storms along the North Coast. For the latest flood information, visit the NSW SES website at ses.nsw.gov.au, follow the NSW SES on social media and and stay tuned to local radio and TV stations.



WHAT TO DO AFTER THE STORM



Dispose of **spoiled food** from your fridge that has not had constant power for four hours.

Check with your local Council in relation to disposal of **spoiled food**.



Landholders needing advice regarding **livestock and agriculture animals** impacted by disaster events can contact NSW Department of Primary Industries and Local Land Services on 1800 814 647.



It's important to **check your house for any damage** after the storm. Look for any damage to windows, walls, and the roof, being cautious of potential contaminants like asbestos.



Never eat food which has been in contact with floodwater.



If you have **suffered damage** as a result of the storm or flood, contact your insurance company.



Have all **electrical and gas equipment** professionally tested before use.



Avoid swimming at beaches which are currently closed.



Contact your Council in relation to disposal of **green waste**.

**For emergency help in floods and storms,
call the NSW SES on 132 500 or call 000 if life-threatening.**

IMPORTANT INFORMATION FOR RESIDENTS FROM THE NSW SES

POWER AND WATER

All drinking water and wastewater services have been restored. Visit Hunter Water (www.hunterwater.com.au) for more details.

Power outages are being restored as quickly as possible. For the latest updates on power, visit www.ausgrid.com.au or 13 13 88 to report faults or electrical emergencies.

FINANCIAL ASSISTANCE AND GRANTS

Visit ServiceNSW to find details of financial assistance for individuals and businesses: www.service.nsw.gov.au/services/emergencies-and-natural-disasters

MOSQUITOES

Floodwaters create breeding grounds for mosquitoes. Limit the number of places around your home for mosquitoes to breed by emptying containers that hold water.

WHO TO CONTACT FOR HELP

NSW State Emergency Service (NSW SES)

Warnings and emergency help in floods and storms
132 500 or ses.nsw.gov.au

Life-threatening emergency

000

Bureau of Meteorology

Weather updates and information
bom.gov.au

National Relay Service

SSR: 1300 555 727 and then ask for 132 500
TTY: 13 36 77 and then ask for 132 500

AusGrid

Electrical and power
13 13 65 (general) or 13 13 88 (emergencies)

LiveTraffic

Road closures and traffic information
132 701 or livetraffic.com

Disaster Welfare Services

Relief grants to eligible individuals and families significantly impacted by the storm.
1800 018 444

Legal Aid NSW

Legal Aid NSW can provide free legal advice to impact residents on a range of issues.
1800 801 529 or disasterhelp.legalaid.nsw.gov.au

Mental Health Support

Lifeline-13 11 14
If you are in a crisis or experiencing suicidal thoughts contact Triple Zero (000).

Australian Red Cross

Personal support to those impacted by the storm.
1800 812 028

Department of Primary Industries

Assistance with livestock and animals during floods.
1300 795 299

Housing NSW

*Assistance with housing for impacted residents.*1800 422 322

Healthdirect

Assistance with replacement medicine and prescriptions.
1800 022 222

Maitland Council

(02) 4934 9700 or www.maitland.nsw.gov.au

Port Stephens Council

(02) 4988 0255 or www.portstephens.nsw.gov.au

Dungog Shire Council

(02) 4995 7777 or www.dungog.nsw.gov.au